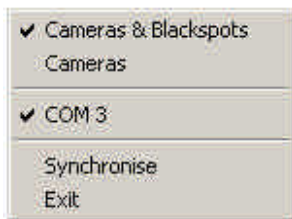


Serial Road Angel

A desktop PC (apart from one exception) will always have at least one COM port. This will be COM 1 and if it has 2 ports COM 2. COM port 3 is an internal modem and cannot be used.

If you have a customer that reports they have no COM 1 port offered or only COM 3,



check the following

The Road Angel Icon is Black.



If so then it will be another piece of software that has grabbed hold of COM 1. This is normally PDA or Mobile phone software. You already have the Nokia Software sheet, this is for

Microsoft ActiveSync

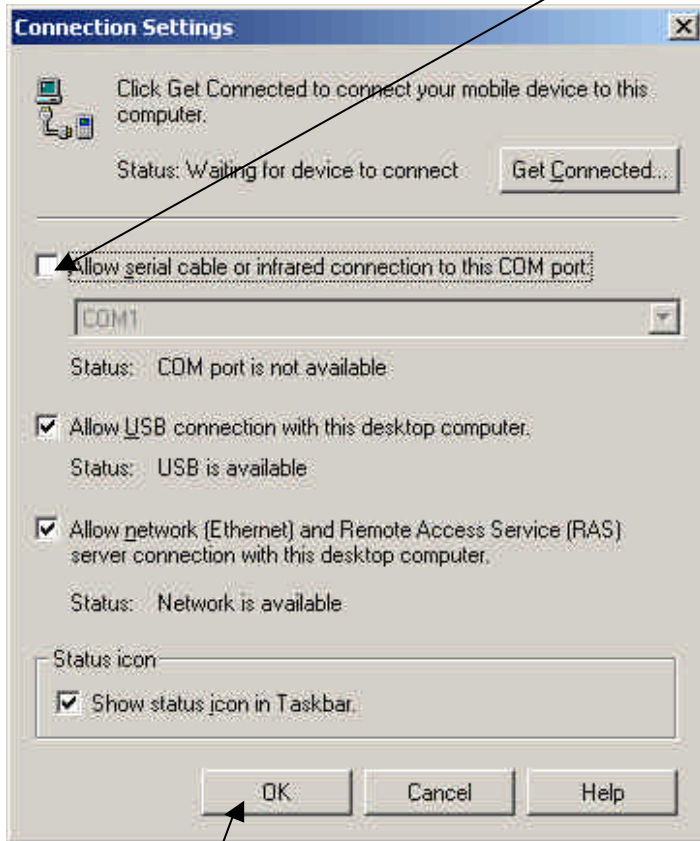
The icon looks like this. Right Click on the icon.



Select Connection Settings



It will have COM 1 selected, Click on the box to remove the tick.



The select OK.

In order for the Road Angel software to look for COM 1 you need to close the software and then run it again.